

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

IN RE PATENT APPLICATION OF: Lapeyre et al. Our File: 36-153 US

Serial No: 10/814,543

Group: 2614

Patent No: 7,508,815

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**Title: METHOD AND SYSTEM FOR FACILITATING NETWORK  
TROUBLESHOOTING**

**Confirmation No. 7406**

September 29, 2009

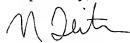
E-filed  
Commissioner for Patents

Dear Sir:

We respectfully request the correction of errors as set out in the attached Certificate of Correction. It is our understanding that, since these errors occurred in the United States Patent and Trademark Office, no fee is required.

**The Commissioner is hereby authorized to charge any fees which may be required, or credit any overpayment, to Deposit Account No. 50-1465.**

Respectfully,



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